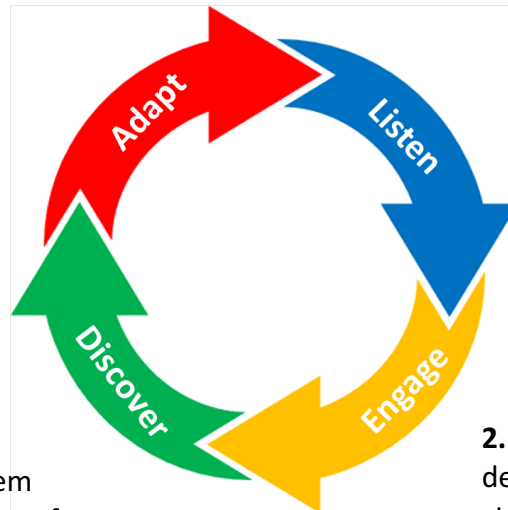


**4. Adapt:** Collect feedback and facilitate dialogue with system actors about the interventions that have been carried out to determine:

- If your initial intervention was a success and you may want to scale up; or
- If your original intervention didn't produce the desired results and you need to consider alternative interventions.



**3. Discover:** Work with system actors to discover the impacts of your interventions. There are several ways to do this, including:

- Observing how roles and relationships have evolved overtime in the system map; and
- Asking system actors for feedback about the interventions.

**1. Listen:** The process of understanding the current system through the perspectives of diverse actors in the system. Including:

- Mapping and analysing the actors in the system;
- Collecting feedback from system actors; and
- Dialogue with actors about the system.

**2. Engage:** During the Engage phase, develop and carry out interventions to strengthen the system by:

- Working with system actors to envision a future system that will be better able to achieve desired outcomes; and then
- Working together to identify, design, and implement a set of interventions designed to help you get closer to the future system.